



Shikshan Prasarak Mandal, Kamptee's

**Seth Kesarimal Porwal College of Arts & Science & Commerce, Kamptee – 441 001**

Affiliated to RTM Nagpur University, Nagpur, Maharashtra

NAAC Accredited with 'A' Grade

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## Internal Quality Assurance Cell (IQAC)

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### Feedback Analysis 2019 – 2020

#### Analysis of Student Feedback Form 2019 – 2020

Three questionnaires were used for feedback of the students in the college for the session 2019 – 2020. In the first questionnaire student's opinion about the evaluation of the teachers is taken. In the second questionnaire teacher's scholastic preparation and performance is observed and in the third form the infrastructure and resources are discussed. In this process randomly total 262 respondents (students) were taken. The feedback forms are explained in the tabular form as below.

#### Questionnaire I

#### Evaluation of Teachers (figures in %)

S. No.	Parameter	Very Good	Good	Satisfactory	Unsatisfactory
1	Knowledge base of the Teacher	90	02	08	Nil
2	Sincerity/Commitment of the Teacher	04	94	02	Nil
3	Interest generated by Teacher	18	79	03	Nil
4	Accessibility of the Teacher in and out of the class	12	80	08	Nil
5	Ability to design quizzes / tests / examinations and projects to evaluate students understanding of the course	10	83	07	Nil
6	Overall rating	35	63	02	Nil

In the above table it is seen that total six parameters are observed to rate the different attributes of the teachers. Four point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Very good	-	35%
Good	-	63 %
Satisfactory	-	02%
Unsatisfactory	-	Nil

It is seen that the students are satisfied with the knowledge base of the teachers in the college where as they are less satisfied with the interest generation of the teacher.

### Questionnaire II Teachers Scholastic Preparation and Performance

Question	Options	Scale selected by the students (figures in %)			
		Option A	Option B	Option C	Option D
1. Was the course easy or difficult to understand?	A. Easy B. Manageable C. Difficult D. Very Difficult	Nil	68	30	02
2. How much of the syllabus was covered in the class?	A. 85 to 100 % B. 70 to 85 % C. 55 to 70 % D. less than 55 %	90	05	04	01
3. What is your opinion about the library material and facilities for the course?	A. more than adequate B. adequate C. inadequate D. very poor	Nil	44	44	12
4. To what extent were you able to get material for the prescribed readings?	A. easily B. with some difficulty C. not available at all D. with great difficulty	03	71	24	02
5. How well did the teacher prepare for the classes?	A. thorough B. satisfactorily C. poorly D. indifferently	11	85	04	Nil
6. How well was the teacher able to communicate?	A. always effective B. sometimes effective C. just satisfactorily D. generally ineffective	80	11	08	01

7. How far the teacher encourages students' participation in class?	A. mostly yes B. sometimes C. not at all D. always	85	10	04	01
8. If yes, which of the following methods were used?	A. encouraged to raise questions B. get involved in discussion in class C. encourage discussion outside class D. did not encourage	80	15	04	01
9. How helpful was the teacher in advising?	A. very helpful B. sometimes helpful C. not at all helpful D. did not advise	91	02	07	Nil
10. The teacher's approach can best be described as	A. always courteous B. sometimes rude C. always indifferent D. cannot say	82	04	02	12
11. Internal assessment was	A. always fair B. sometimes unfair C. usually unfair D. sometimes fair	87	07	06	Nil
12. What effect do you think the internal assessment will have on your course grade?	A. helps to improve B. discouraging C. no special effect D. sometimes effective	87	03	06	04
13. How often did the teacher provide feedback on your performances?	A. regularly / in time B. with helpful comment C. often / late D. without any comments	79	11	08	02
14. Were your assignments discussed with you?	A. Yes, fully B. Yes, partly C. not discussed at all D. sometimes discussed	75	20	Nil	05

The analysis of the above table is given as under. From above table it is clear that 30 percent students replied that their course is difficult to understand. It can also be observed that 90 percent students said that 85 to 100 percent course is covered in the class. The analysis also found that 44 percent student said that library material and facilities for the course is inadequate. 71 percent student says that they get the prescribed reading material with some difficulty. Their opinion about the teacher's preparation for the class is satisfactory. 85 percent respondents believed that



In this questionnaire related to college infrastructure and resources total 18 questions are included with five point scale. The library is well equipped but there is scope online study material for students. Table shows that students are strongly agree and satisfied with the canteen facility, NCC and NSS unit of the college. They are also satisfied with the opportunities of sports and co-curricular activities. Whereas students are dissatisfied with the facilities of separate common rooms for boys and girls. They also disagree with the college building which is less accessible to disabled students.

### **Analysis of Teacher Feedback Form 2019 – 2020**

The questionnaire was used to collect feedback of the teachers for the session 2019 – 2020. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process total 42 respondents (teachers) have given their opinion. The feedback forms are explained in the tabular form as below.

#### **Responses from teachers (figures in %)**

S. No.	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The objectives of syllabus is clearly defined and clear to students and teachers	96	02	02	00	00
2	The books/journals prescribed as listed material are relevant and cover entire syllabus	86	06	02	05	01
3	The prescribe books are available in library in sufficient manner	87	03	10	Nil	Nil
4	The environment in the college is conducive for research and teaching	60	20	10	10	08
5	The administration is teacher friendly	86	04	07	03	Nil
6	ICT facilities provided by the college are sufficient	87	06	03	04	Nil
7	Separate space in the college canteen is available for the students	87	03	04	06	Nil

8	Classroom/ toilets are cleaned	54	06	15	10	15
9	The college provides adequate opportunities and support to faculty members for updating their skills and qualification	75	20	03	02	Nil

In the above table it is seen that total ten parameters are observed to rate the different attributes of the college. Five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Excellent	-	79.77%
Very Good	-	7.54 %
Good	-	6.22%
Average	-	4.24%
Poor	-	2.23%

The common observation arise out of data collection is that the college teachers are satisfied with the facilities provided by the college.

### **Analysis of Parents Feedback Form 2019 – 2020**

The questionnaire was used for feedback of the parents in the college for the session 2019 – 2020. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process randomly total 129 respondents (parents) were taken. The feedback forms are explained in the tabular form as below.

#### **Questionnaire Evaluation of College (figures in %)**

S. No.	Parameter	Excellent	Very Good	Good	Average	Poor
1	Ambience of the college	84	07	06	03	Nil
2	The college environment is favorable for the overall development of the student.	08	88	02	02	Nil

3	Admission procedure	74	06	16	04	Nil
4	Academic Discipline	09	81	09	01	Nil
5	Examination system	04	83	07	06	Nil
6	Infrastructure and lab facilities	19	63	10	08	Nil
7	Learning resources like library, internet and computers	58	24	04	14	Nil
8	Work culture	66	09	11	14	Nil
9	Canteen facility	75	05	18	02	Nil
10	Sports and cultural activities	90	01	05	04	Nil
11	NSS & NCC activities	78	06	12	03	01
12	Security Arrangement	96	01	03	00	Nil
13	Counseling facility	71	15	04	10	Nil

In the above table it is seen that total thirteen parameters are observed to rate the different attributes of the college. Five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Excellent	-	66.64%
Very Good	-	30.38 %
Good	-	2.98%
Average	-	Nil
Poor	-	Nil

It is seen that the parents are satisfied with the overall environment/ work culture of the college.

## Analysis of Alumni Feedback Form 2019 – 2020

The questionnaire was used to collect feedback of the alumni from college for the session 2019 – 2020. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process randomly total 32 respondents (alumni) were taken. The feedback forms are explained in the tabular form as below.

### Responses from alumni (figures in %)

S. No.	Parameter	Excellent	Very Good	Good	Average	Poor
1	Proud to be an alumnus	86	10	04	00	00
2	The Courses learned is linked with your current job	04	86	05	05	Nil
3	Infrastructure & Laboratory Facilities	74	06	16	04	Nil
4	Library Facilities	80	02	06	02	Nil
5	Canteen Facilities	04	79	07	03	02
6	Faculty members	77	10	03	10	02
7	Non teaching staff members	58	24	04	14	Nil
8	Educational resources	71	08	11	10	Nil
9	Admission process	75	20	03	02	Nil
10	Overall rating of the college	76	12	04	06	02

In the above table it is seen that total ten parameters are observed to rate the different attributes of the college. Five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:



Excellent	-	60.5%
Very Good	-	25.07 %
Good	-	6.50%
Average	-	5.60%
Poor	-	2.33%

While asked about the whether the alumni will able to help college regarding placement of students, project work and internship most of them was eager to help.


The last point in the questionnaire was about the suggestions. The suggestions received from the alumina were as follows

- ❖ To register the alumni association.
- ❖ Alumni should take keen interest in increasing job opportunities.
- ❖ The alumni meeting should be held at regular interval.
- ❖ Alumni should help students to become entrepreneur.
- ❖ All the programs of Ex- students must be held under the banner of Alumni Association.

It is seen that the alumni are satisfied with the overall environment / work culture of the college.

  
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